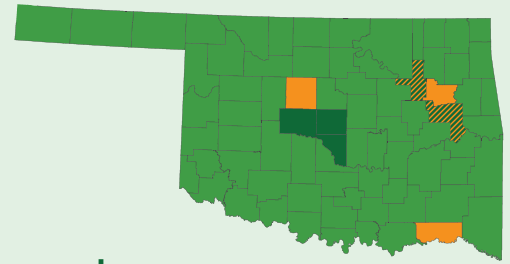


Where was telehealth used?



Top 5 counties by percent of enrolled members served:

- Muskogee: 13% of members served
- Choctaw: 12% of members served
- Tulsa: 12% of members served
- Wagoner: 12% of members served
- Kingfisher: 12% of members served

Top 5 counties by number of members served:

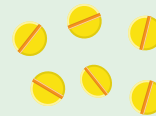
- Tulsa: 16,878 (12% of members in this county)
- Oklahoma: 16,755 (9% of members in this county)
- Cleveland: 3,825 (7% of members in this county)
- Muskogee: 2,590 (13% of members in this county)
- Canadian: 2,059 (11% of members in this county)

What telehealth services were used?



2019: Top 3 Codes by Volume

- Office/outpatient visit: 7,885
- Alcohol and/or drug service: 1,415
- Total unique procedure codes used: 44



2020: Top 3 Codes by Volume

- Alcohol and/or drug service: 194,917
- Speech/hearing therapy: 26,494
- Office/outpatient visit: 22,157
- Total unique procedure codes used: 172

What was telehealth utilization in rural vs urban markets and per capita?

	Members Served 2020	Percent Members Served by County Type	May Enrollment	Percent Enrollment Served
Rural	30,124	38%	385,484	8%
Urban	46,582	59%	469,778	10%
Other	1,839	2%	1,515	784%
Grand Total	78,545	100%	856,777	9%