

Telehealth Alliance of Oklahoma (TAO) Meeting Minutes 7/11/2017

Attendance: *Reji Varghese, Pam Forducey, Dawn Watson, Lane Hooton, Sandra Harrison, Jennifer Kellbach, Spencer Kusi, Derek Dobbins, Angela Surratt (remote), Candace Shaw (remote), Randy Curry (remote), Pam Forducey (remote), Carolina Morris (remote), Kyle Hurley, Molly McCool-Hare, Sandra Dodson, Janet Wilson, Robin Moore*

Welcome/Opening Remarks: The meeting was called to order at 10:00 a.m. by Mr. Reji Varghese. Introductions were made of those attending remotely, and a quorum was present. Mr. Varghese then turned the meeting over to newly elected president Ms. Sandra Harrison. Ms. Harrison introduced Kyle Hurley and Molly McCool-Hare from Norman Regional Hospital.

Meeting minutes: The meeting minutes from June were presented by Ms. Harrison. After review, a motion to approve was made by Mr. Lane Hooton, and seconded by Mr. Reji Varghese. The motion to approve was passed.

Treasurer's report: Ms. Harrison presented the treasurer's report for June 2017. Ms. Harrison noted that there were three deposits for membership dues and payments to the executive director, mailbox rental and reimbursement to the Oklahoma Hospital Association for the board luncheon. A motion to approve the report was made by Mr. Varghese, and seconded by Ms. Janet Wilson, and the motion to approve was passed.

Update on Corporation Commission executive order: Ms. Dawn Watson updated the group on the status of an expected executive order creating a task force to evaluate the Corporation Commission. The order has not been completed yet, but Ms. Watson said she would continue to monitor for it and would make sure to let the board know when and how best to comment regarding the Universal Service Fund. Board members discussed the difficulty of the USF process through the commission and though efforts have been made to streamline the process, more changes could be made.

Election of treasurer: The board discussed the nomination of Mr. Derek Dobbins for treasurer. Mr. Varghese made a motion to approve Mr. Dobbins as treasurer

Telehealth Alliance of Oklahoma (TAO) Meeting Minutes 7/11/2017

and Mr. Hooton seconded the motion. The board instructed Ms. Watson to start the process to add Mr. Dobbins to the bank account.

Board Committee Assignments: Ms. Watson discussed the need for board members to review committee assignments and give input on what committees they would like to sit on. Ms. Watson advised she would send out the current committee list electronically for board members to review.

Director's report: Ms. Watson updated the board on her activities of the month and asked if they would like to cancel the August meeting since the board traditionally has taken a break during the summer. Mr. Dobbins made a motion to approve the cancellation of the August meeting and Mr. Hooton seconded the motion. The motion to approve was passed. In addition, Ms. Watson asked board members if they would like to discontinue service with the national company serving as the alliance's registered agent. Mr. Varghese moved that the board cancel the agreement with National Registered Agents immediately, replace with Ms. Watson, and authorize her to pay the \$25 fee to update records with the Oklahoma Secretary of State. Mr. Dobbins seconded and the motion was approved. Ms. Watson reported that she had the new officers put on the website and would send out a spreadsheet to board members to update their contact information. Board members also discussed the possibility of updating the bylaws regarding membership.

Update on ASTHO grant: Ms. Jennifer Kellbach gave a summary of the ASTHO grant since the grant has wrapped up. ASTHO worked with the Center for Connected Health Policy on the grant and provided a legislative evaluation before session started and educational webinars through the grant period. Ms. Kellbach advised she would share the webinar links with the group and Ms. Watson said she could post them on the TAO website.

Update on Telehealth survey: Ms. Kellbach also give an update of the State Health Department telehealth survey. Respondents had connectivity and funding concerns. Ms. Harrison advised that this would help the group think about barriers and what might be done legislatively or through the rule making process.

Telehealth Alliance of Oklahoma (TAO) Meeting Minutes 7/11/2017

Ms. Kellbach said that the department would continue to work on fact sheets and maps to show survey results.

Educational Presentation: Mr. Rob McGuffin with Care Innovations provided the education piece and discussed how Care Innovations uses telehealth to help eliminate a lot of the problems that can occur after people go home from the hospital. Remote care delivery, or remote patient monitoring, typically includes equipment such as a tablet but also can include smart sensing, such as motion sensors and other equipment that can help to establish the types of patterns patients have and gather information about their daily activities. Other options include care management which is for patients who need less monitoring and self-management that is usually done on an application on a smart phone. Care Innovations has developed a kit that is user friendly and easy to use. Previously equipment had wires and had to be hooked up but now it is mostly done through a tablet and other simple equipment. Care Innovations overnights the kit to patients going home and will call to help them set up the program if they haven't already. Mr. McGuffin said much of the time, the patient already has gone through the steps to set up the program. Mr. McGuffin then gave examples of how the program is working. He said 95 percent of users said they would recommend the program to other people and the average length of calls with questions are 5.25 minutes. Those who answer the calls are trained to get to the root of the situation quickly and 96 percent of patients are in compliance with medication requirements. In Mississippi, the company was involved in a case study two years ago of 100 diabetes patients and saw a savings of \$8,000 per patient. Officials estimate that they could save \$189 million per year if more patients were put into a similar system.

Meeting adjournment: The meeting was concluded at 11:40 a.m. and the board went into executive session to conduct the mid-year review of Ms. Watson.

Upcoming TAO meetings at Oklahoma State Medical Board offices from 10:00 to noon:

- September 12th, 2017* On site: 101 NE 51st St, Oklahoma City, OK 73105

Telehealth Alliance of Oklahoma (TAO) Meeting Minutes 7/11/2017

Minutes signed by Scott Bumgarner, Secretary

Scott Bumgarner
Signature

7-11-2017
Date